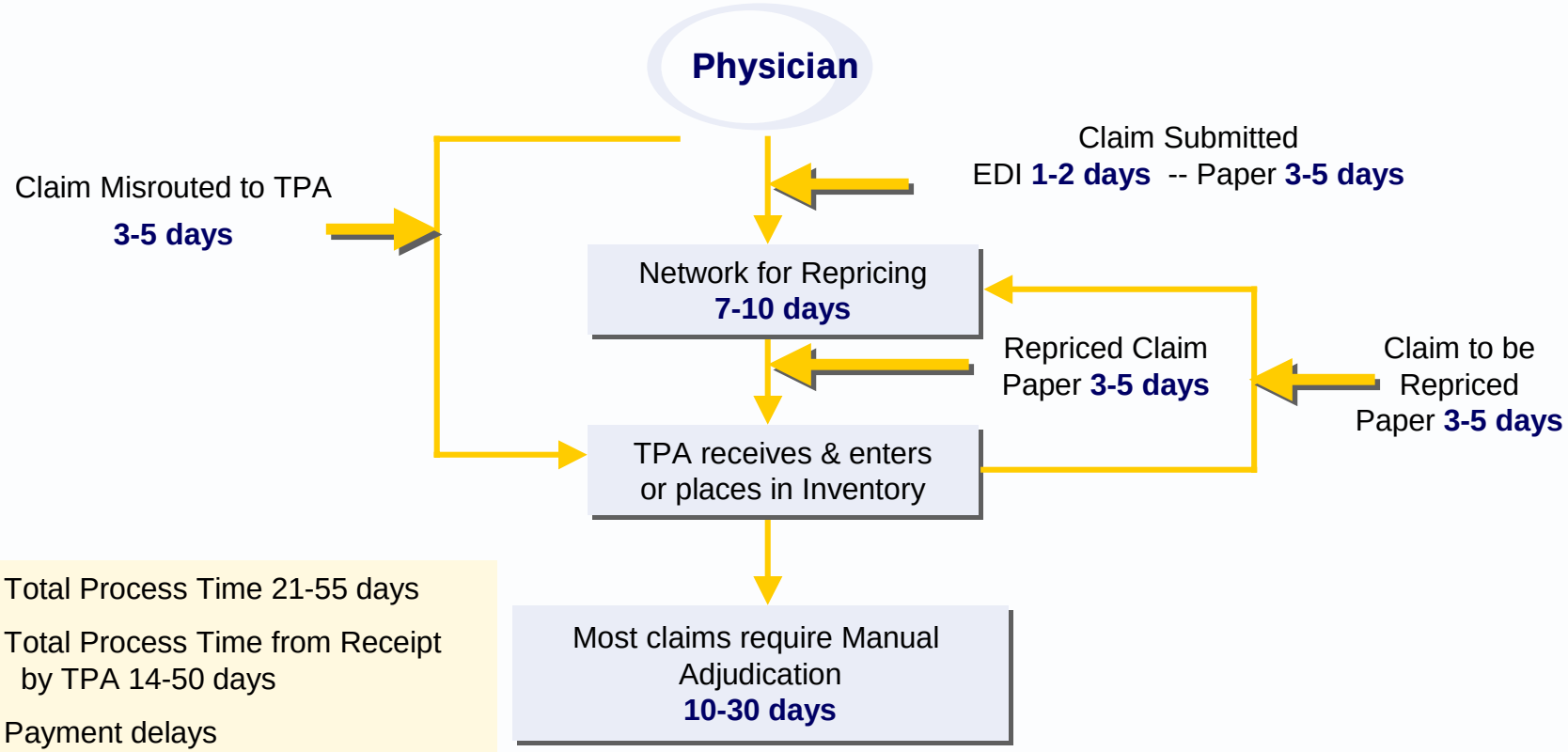
Claims Workflow

Current TPA Standard



- Total Process Time 21-55 days
- Total Process Time from Receipt by TPA 14-50 days
- Payment delays
- Limited EDI and auto adjudication
- Increased potential for lost claims
- Increased provider phone calls and follow up for physician office staff

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